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SYNCHROWEB  
TECHNOLOGY

## 25 YEARS OF SYNCHROWEB: INNOVATION AND PRODUCT UPDATES

# NEWSLETTER

IN THIS NEWSLETTER, READ ABOUT

- Celebrating 25th Years Anniversary
- Success Story: Dheva Mantra's Resort, Bangkok
- Kiwire Latest System Updates
- New Arrival Products
- Warranty Extended Program



### CELEBRATING 25 YEARS OF INNOVATION AND SUCCESS

**Founded in 1999**, Synchronweb proudly commemorates a remarkable milestone in our journey - our 25th anniversary! For a quarter of a century, we've been dedicated to pioneering innovation, fostering growth, and building lasting relationships in the ever-evolving world of technology.

As we celebrate this milestone, we're thrilled to announce our expanded product distribution, featuring renowned brands such as Huawei, Cambium, Microsoft,

Ruijie, Aruba, Sophos, and more. This expansion underlines our commitment to providing diverse, high-quality solutions to meet the dynamic needs of our clients.

Moreover, we're excited to highlight our strengthened technology partnerships. Synchronweb collaborates closely with industry

leaders such as MikroTik, Fortinet, Cambium, Cisco Meraki, and Juniper Networks. These collaborations are shaping the future of technology, combining expertise and innovation to drive advancements that empower businesses and individuals alike.

Discover how the future of technology is being shaped by leaders, both established and emerging. Explore the potential of our innovative Kiwire captive portal system and cutting-edge data analytics, designed to revolutionize how businesses harness the power of information and connectivity.

In the current year, we are delighted to unveil an exciting new chapter in Synchronweb's odyssey. Brace yourself for the introduction of a spectrum of cutting-edge IoT products to our lineup. This expansion serves as a testament to our commitment to innovation and our eagerness to explore new horizons in technology.

Looking ahead, we're energized by the opportunities that lie before us. With expanded product offerings and fortified partnerships, we're poised to elevate our services, push boundaries, and continue shaping the future of technology.





## DHEVA MANTRA RESORT'S JOURNEY TO ELEVATED GUEST EXPERIENCE WITH INNOVATIVE WI-FI SOLUTIONS

Located 129 km west of Bangkok, the resort resides along the banks of River Kwai offering sweeping views that exposes the tranquility scenery of the glistening river. Discover natural and historical attractions in Kanchanaburi, all within driving distance from the resort.

Guests staying at Dheva Mantra can also benefit from the property's commitment to providing a wifi access experience that conforms with modern lifestyle needs.

### PROJECT REQUIREMENTS:

- Ensure high-speed and reliable Wi-Fi connectivity that meets with guest expectations throughout all onsite resort areas.
- Maintain consistently high service quality to prevent any lapses in guest satisfaction.

### Dheva Mantra deliver unique guest experiences with Oracle Opera

At Dheva Mantra, Oracle Opera powers unparalleled guest experiences. Balancing diverse customer demands while ensuring flexible leasing options, our strategic integration of Kiwire with OPERA PMS emerged as the cornerstone solution.

This seamless fusion not only empowers Dheva Mantra to elevate guest services but also unifies all properties under a singular, interconnected platform, enhancing the overall guest experience across the board.

### THE SOLUTIONS:

- Leveraging Facebook as a social login mechanism for guest accessibility.
- Implementing event-specific voucher codes, enabling limited-time Wi-Fi access during events through a countdown feature, offering 2 hours per day.
- Providing guests with unrestricted and unlimited Wi-Fi access for uninterrupted connectivity.
- Employing MikroTik as the central controller.



## Kiwire System Updates

At Kiwire, innovation is ingrained in our ethos. Fueled by an unwavering commitment to progress, we persistently strive for excellence, delivering consistent system enhancements.

In this latest version's change log, we proudly unveil a continuum of improvements, redefining the user experience and elevating functionality across every facet of our platform.

### Highlights Features:

**New Controller Support:** Reyee & Allied Telesis now integrate for seamless login.

**Payment Gateway:** Embrace QRIS for effortless payments.

**Enhanced Security:** VAPT fortifies Kiwire's security.

**WhatsApp Campaigns:** Admins can now use WhatsApp for campaigns, with potential additional charges.





# NEW ARRIVAL

## PRODUCTS



### U7 PRO



The U7 Pro uses 2x2 radios in the 2.4 GHz, 5 GHz, and 6 GHz bands, avoiding the costly 4x4 setups seen in other Wi-Fi 7 devices. This ceiling-mounted access point covers up to 1500 sq. ft, accommodating over 300 clients.

It features a single 2.5 GbE port that serves both as its connection and power source.



### CHATEAU 5G R16



Chateau 5G R16 is the 2023 upgrade of our bestselling 5G Chateau home and office router – designed to make 5G more affordable than ever.

It can even simultaneously use the 5G and 4G bands to maximize the throughput! It also supports 4x4 MIMO for the lower frequency range, including band 8, 20, and 28 – for even better signal in the countryside.



### G5310P-8-150W



The G5310P-8-150W is a powerful managed PoE switch by IP-COM. It has 9 high-speed Ethernet ports, 1 separate fast SFP port, and supports up to 370W of PoE power.

It's designed for easy management, strong security, and works well for big networks in places like businesses or campuses, handling lots of users and heavy data needs.



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## WARRANTY EXTENDED PROGRAM

As a testament to our commitment to quality and customer satisfaction, we're thrilled to announce an unprecedented extension to our warranty programs for Ubiquiti, MikroTik, Mimosa Networks, and IPCOM products.

### CELEBRATING 25 YEARS OF EXCELLENCE WITH SYNCHROWEB EXTENDED WARRANTY PROGRAM!

- ◆ MikroTik & Ubiquiti: Warranty extended from 1 year to 2 years!
- ◆ Mimosa Networks: Now offering an extended warranty of 3 years (from the previous 2 years).
- ◆ IP-COM: Maintaining its robust 3-year warranty coverage.

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