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— COMPANY PROFILE

Synchroweb Technology (M) Sdn Bhd specializes in the networking & wireless. Our expertise is in the distribution, support, training and analytical software as a service.

CONTACT US



+603-5880 5486



sales@synchroweb.com



www.synchroweb.com



C-1-5, Block C, SetiaWalk,
Persiaran Wawasan,
Pusat Bandar Puchong,
47160, Puchong,
Selangor, Malaysia.



ABOUT SYNCHROWEB

Synchroweb Technology (M) Sdn. Bhd. is a technology leader focused on improving the ways businesses collect information. Synchroweb Technology was first established in the year 1999 and officially incorporated in year 2001.

What started off a goal to be an open source alternative, eventually grew into a leading professional company that provide network research and development, services deployment and captive portal / radius solutions technology.

Our innovations in the Wi-Fi industry combined with our distributed products from potential brands have made us a formidable force in delivering cost-effective solutions.

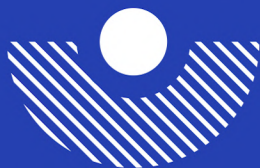
COMPANY INDUSTRIES



Synchroweb is based in Malaysia, however our wireless network expertise extends internationally through our partners from neighboring countries such as Singapore, Thailand, Indonesia, Vietnam, Brunei, Cambodia to clientele across the globe from Spain, Ecuador, Azerbaijan, Pakistan, India, New Zealand and more.

We serve a multitude of industries. Wi-Fi presence is a vital component for hospitality, leisure and entertainment centres, food and beverage outlets, corporate organizations, educational facilities, public events and transportation hubs. Our professional approach ensures the full potential of Wi-Fi technology can be achieved.

KIWIWIRE®



SYNCHROWEB SOLUTIONS

WI-FI CAPTIVE PORTAL AND HOTSPOT

A single platform that enables customer data gathering and analytics by offering Wi-Fi / network access.

Enables you to manage and customize your splash portal, analyze login behavior, social network targeting, ad campaigns and more.

Social Wi-Fi

Kiwire social login feature allows your user to access your network by their preferred social media profile at the press of a button.

Wi-Fi Analytics

We will gather the client information on individual adverts. Behavioral data includes customers log on time, how long they stayed and what device they used.

Wi-Fi Marketing

Enables you to market to users your service but in a controlled and targeted manner. The marketing process starts when people commence their Wi-Fi log-in journey.



SYNCHROWEB SOLUTIONS

BIG DATA ANALYTICS



OMAYA CROWD

Omayya Crowd enables you to get the most out of every inch by learning how customers move about and interact within your venue.

OMAYA WORKSPACE

Workspace edition enables you to track, monitor and analyze your workspace activity. It provides tracking capability on your staff, critical asset & visitor.

OMAYA VISION

Omayya Vision is an entirely separate tech than other edition counterparts by utilizing visual recording and facial/body recognition capabilities when paired with video camera devices.

Overview

New and emerging platform to analyze visitor and crowd traffic patterns using Wi-Fi technology.

Obtain in-depth insights on crowd analytics from location based reporting, cross referencing daily heat maps and facial recognition of return customers.

PRODUCT DISTRIBUTIONS

MIKROTIK

MikroTik is a Latvian company which was founded in 1996 to develop routers and wireless ISP systems. MikroTik now provides hardware and software for Internet connectivity in most of the countries around the world.

UBIQUITI

Ubiquiti Networks provide networking solutions airMAX™, UAP, airFiber™, airVision™, mFi™ and EdgeMAX™ combine innovative technology, disruptive price performance and with the support of Synchronweb.

mimosa by Airspan

Mimosa access, backhaul, and client solutions are deployed in a hybrid-fiber-wireless architecture, and engineered for both point-to-point and point-to-multipoint connections

FlashStart® INTERNET PROTECTION

FlashStart is a global leader in DNS filtering solutions, securing businesses, education, financial and governments sector from cyber threats and inappropriate web contents.

GALERA CLUSTER

Galera Cluster is a synchronous multi-master database cluster, based on synchronous replication and MySQL and InnoDB.

IP-COM World Wide Wireless

Provides a wealth of products in the construction of enterprise information systems to meet the needs of enterprise to help enterprises build a stable, fast and secure enterprise office wireless network.



OUR SERVICES

Official Distributor & Reseller

Our services have helped customers around the world with cost-effective products, a professional approach, and reliable support.

As Official Distributor, we ensure that our customers not only receive the best quality and prices, but also the highly demanded technical support they need.

Development

We develop software-based Wi-Fi solutions such as captive portal management, crowd analysis & others.

Our in-house developed software (Kiwire and Omayá) designed primarily for Wi-Fi data analytics and reporting have helped businesses engage and connect with millions of users.

Training Academy

Develop knowledge skills as we share new technologies and recommend solutions for the Wi-Fi industry.

Join us for a free session and learn more about what the Wi-Fi industry has to offer to benefit organizations around the globe.

Product Support & Warranty

We ensure that our customers get the proper attention they need to get their products up and running.

Wi-Fi products often involve high valued investments especially when it comes to large scaled projects. Get the assurance you need via Synchronweb Technology.

OUR BUSINESS

Why Synchronweb

With up to 25 years of industries experiences. Our expertise is in the distribution, support, training and analytical software as a service.

Mission Statement

Synchronweb's Vision is:

"In Synchronweb We Trust" - Represents our purpose and commitment to our client for us to strive excellent solutions, services and product.

Wi-Fi Experts

We've helped thousands of government sector, Managed Service Providers and Enterprise to manage their Wi-Fi solution that combine social data capture, visitor metrics and marketing automation services.



Managed Services

We provide 24/7 customer and technical support and remotely supervise the entire corporate network, including parts and labor, to ensure everything is running as it should. Our goal is to provide optimal service across your entire building at all times.

Easy Network Setup

We conduct a full survey before installing the network to ensure it is built correctly the first time. Our surveys map, plan and help design your IT infrastructure for optimal performance, security and compliance.

Why Synchroweb Different



TECHNICAL SUPPORT CALL FLOW PROCESS

